

Returnable Containers – Free Collection Policy

Tennants Distribution Ltd will collect free of charge any empty containers which have been supplied as being “returnable” subject to the following conditions being met in full

The container is empty.

The container has not been used for any purpose other than the transport and storage of the product originally contained therein.

The original product label is in place on the container and visible.

The container is undamaged and intact (including lids, bungs, cap, valve etc).

The container was supplied by Tennants Distribution Ltd within 3 months of the collection being required.

Our sales office is pre-notified that collection is required. This notification must advise how many containers are required to be collected, the type(s) and what product(s) were originally carried in them.

Containers may be loaded onto our vehicle collecting ONLY with the permission of the vehicle’s driver who will sign a receipt.

Any costs involved in handling or disposing of containers (and / or contents) which do not comply with the above policy may be charged for at the sole discretion of Tennants Distribution Ltd.

Subject to the above conditions being met, empty container collections normally will be made the next time that one of our vehicles is in the area where the collection is required unless otherwise agreed.
