



Privacy Statement

Information about our Company (Tennants Distribution Limited) and this website, tennantsdistribution.com.

Modern information and communication technologies are playing an increasingly important role in the activities of our Company.

Tennants Distribution Ltd is committed to protecting your privacy. This privacy policy covers visitors to the Tennants Distribution Ltd Internet site, www.tennantsdistribution.com.

The Links On Our Website

The Tennants Distribution Ltd website contains links to other Tennants Consolidated Ltd subsidiary company websites as well as selected external websites. Tennants Distribution Ltd takes no responsibility nor does it accept any liability for the content of these sites, external or otherwise. Where we provide a hyperlink to a third party's website, we do so because we believe in good faith that such a website contains or may contain material which is relevant to that on our website. Such a hyperlink does not signify that Tennants Distribution Ltd or other Tennants Consolidated Ltd subsidiary companies have reviewed or approve of the connected third party's website or its contents.

Automatic Collection Of Information

Our site automatically logs all visitors' IP addresses by programming. This data is used to see where the site is being used in the world to ensure coverage and for analysis to help better understand site usage so that we can improve our service to you. This information does not usually identify you as an individual, but only the computer that is being used to view the site. Other non-personal data will also be logged for example, browser information, operating system, internet service provider etc.

Data Collection And Purpose Specification

When you enter our site you are free to navigate it anonymously. However the site does contain certain restricted areas which require you to provide contact information before the site allows you to enter and/or download information contained in them.

Any contact information which you choose to give us will be confidential and will not be passed to any organisation outside The Tennants Consolidated Ltd group of companies without your permission unless it is necessary for the fulfilment of the contract and / or we are legally obliged to do so in individual cases.

Tennants Distribution Ltd reserves the right at its sole discretion to block any computer from accessing its website if it is believed that such access would be for any illegal or malicious purpose.



Cookies

This website uses "cookies". These text files are stored on your computer from the server. They contain information about the browser, the IP address, the operating system and the Internet connection. This data will not be passed on to third parties or linked by us to personal data without your consent.

Cookies have two main functions. They help us to make it easier for you to navigate through our website offering and to display it correctly. They are not used to plant viruses or start programs.

The pages <http://www.aboutads.info/choices/> (USA) and <http://www.youronlinechoices.com/uk/your-ad-choices/> (Europe) allow you to manage online ad cookies.

Use of Google Analytics

This website may use Google Analytics, a web analysis service of Google Inc. ("Google"). Google Analytics uses "cookies". These text files are stored on your computer to help the website analyse how you use it. The information generated by the cookie about your use of this website is usually transferred to a Google server and stored there. However, due to the activation of IP anonymization on these webpages, your IP address will be shortened prior to forwarding by Google within member states of the European Union or in other signatory states to the Agreement on the European Economic Area. Only in exceptional cases, will the full IP address be transmitted to a Google server in the USA and shortened there.

Under contract from the operator of this website, Google will use this information to evaluate your use of the website, to compile reports on website activities and to provide the website operator with further services associated with website and Internet use. The IP address transmitted by your browser in the context of Google Analytics is not merged with other Google data. You may refuse the use of cookies by selecting the appropriate settings on your browser. However, we would like to point out that in this case you may not be able to use all functions of this website.

You can also prevent Google from collecting and processing the data generated by the cookie and data relating to your use of the website (including your IP address) by downloading and installing the browser plug-in available under the following link: [Browser add-on to disable Google Analytics](#).

For more information on terms of use and data protection, please visit <https://www.google.com/analytics/terms/us> or <https://policies.google.com/>.

Google AdWords

This website may use the online advertising program "Google AdWords" and the conversion tracking connected with it. If you have accessed our website via a Google ad, Google AdWords places a cookie on your computer. These cookies expire after 30 days and are not used for personal identification. If the user visits certain pages of our website and the cookie has not yet expired, Google and we can see that the user has clicked on the ad and has been redirected to this page. Each Google AdWords customer receives a different cookie. Cookies can therefore not be traced through the websites of AdWords customers.



The information collected using the conversion cookie is used to generate conversion statistics for AdWords customers who have opted for conversion tracking. Customers see the total number of users who clicked on their ad and are redirected to a page equipped with a conversion tracking tag. However, they will not receive any information that enables the personal identification of users.

If you do not wish to participate in the tracking process, you can easily deactivate the Google Conversion Tracking cookie via your Internet browser under User Settings. You will then be excluded from the conversion tracking statistics. For more information, please see Google's privacy policy at <http://www.google.com/policies/privacy/>

Confidentiality and Security

We have implemented security policies, rules and technical measures to protect the personal data that we have under our control from:

- Unauthorised access
- Improper Use or Disclosure
- Unauthorised modification
- Unlawful destruction or accidental loss

All our employees and data processors that have access to, and are associated with the processing of personal data, are obliged to respect the confidentiality of our visitor's personal data.

Access to the Personal Data We May Hold About You

- You have the right to request information about the personal data stored by us and/or to request correction, blocking or deletion. Exceptions: mandatory data storage for business transactions or data subject to the legal obligation to store.
- Please contact our data protection officer in writing if you wish to proceed with any of these actions (contact details can be found at the end of this data protection declaration).
Changes to our data protection declaration

To ensure that our data protection declaration always complies with current legal requirements, we reserve the right to make changes at any time. This also applies in the event that the data protection declaration needs to be adapted due to new or revised services, for example new service offerings. The new data protection declaration will then take effect the next time you visit our website.

Data Protection Officer
FAO: Company Secretary
Tennants Distribution Ltd
Hazelbottom Road
Manchester
UK
M8 0GR

What Law Governs This Website?

Your use of this website and downloads from it shall be governed in accordance with the laws of England and Wales. The English courts shall have exclusive jurisdiction over any dispute arising out of your use of this website.

